

CLEARING FOOD & BEVERAGE

INTRODUCTION

Embark on a transformative journey into the world of F&B with our Bite-Sized training programs, designed to sculpt service excellence and hone skills in digestible, bite-sized portions. Our innovative training program redefines the way you approach service and equips you with the skills needed to thrive in the dynamic and exciting F&B industry.

OBJECTIVE

Bite-Sized training programs focuses on the Service Sequence and not only impart technical skills but to inspire a passion and empower employees with the knowledge, skills and confidence needed to excel in exceptional service, turning employees into ambassadors of excellence.

LEARNING OUTCOME

- ✓ Participants will be able to clear food & beverage professionally.
- ✓ Participants will be able to identify the customer's needs.
- ✓ Participants will be able to coordinate with team members for a seamless service.

MODULES

- **Understanding Dining Etiquette**
Knowing the cutlery placement on customer plates.
- **Techniques of Clearing Tableware**
Learning the art of clearing to impress.
- **Pre-Bussing Strategies**
Identifying opportunities to create a clean dining space.
- **Timing and Coordination**
Coordinating with team members in a timely manner in order not to disrupt the customer's dining experience.
- **Attention to Detail**
Ensuring the table cleanliness and comfort to customers.
- **Customer Interaction during Clearing**
Communicating with customers offering assistance and creating a positive and unobtrusive experience.
- **Hygiene and Safety Practices**
Following proper safety and hygiene protocols while handling soiled equipment and disposal of waste materials.

PARTICIPANTS

All employees who perform F&B duties.

NUMBER OF PARTICIPANTS

5 - 15 Pax

PROGRAM DURATION

4 hours

METHODOLOGY

Lectures,
Interactive Activities
and Role Play

ImPACTing Hospitality Businesses through Customized Training and Coaching

CONTACT US NOW

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